

DIGNGO
France travel Designer

Please take the time to review the terms and conditions carefully. You will be required to sign a copy of this Agreement in order to confirm your reservation. We ask each traveler to initial at the bottom of each page and sign a copy of the agreement (all travelers can initial on the same pages but all must sign a different copy of the last page).

CANCELLATION FEE FOR CUSTOMIZED TOURS

<i># Days prior to trip</i>	<i>Fee</i>
91 +	Non-refundable amounts
61 – 90	30% of the trip price
31 – 60	50% of the trip price
0- 30	100% of the trip price

PERSONAL HEALTH AND CANCELLATION INSURANCE

DIGNGO strongly recommend that you purchase an additional travelers insurance to supplement your existing health insurance in the event of a medical emergency, lost luggage, or any other unforeseen tour-related event. You are solely responsible for purchasing such insurance. There are no refunds for arriving late or departing early from a tour, nor for any meals or services not used while on tour.

If your reason for canceling is because of events beyond your control (e.g. illness, death of a close relative) you may transfer your booking to another party provided that you give us reasonable notice to make such arrangement and that you and the transferee agree to be liable for any outstanding payment under the contract.

DIGNGO is an authorized retailer of world nomads insurance. For more information contact us.

VISA AND PASSEPORTS

It is the responsibility of each traveler to verify that they have the appropriate travel documents. DIGNGO cannot be held liable for any expenses and costs arising from failure to get entry into a country.

TOUR CHANGES AND CANCELLATIONS

DIGNGO reserves the right to make changes to your tour and / or may cancel your tour in certain circumstances. Ex: if the safety of the quality of the tour is deemed to be compromised. It is highly unlikely that we would cancel a tour but in that event you will receive a full refund. However we will not reimburse you for personal expenses such as hotel, airline tickets and train reservation due to changes in itineraries or tour

cancellations. In case of a natural disaster or civil unrest, which would force us to cancel

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a tour, you will receive a full refund.

If after we have confirmed a booking you request a change in the dates or content of your itinerary we will do our best to accommodate your request. However, major changes (such as the destination) will incur additional planning fees in addition to the amount initially quoted. If your request is received within 90 days before departure it will be treated as a cancellation and re-booking and thus will be subject to cancellation charges.

The trip price per person is directly related to the number of participants. DIGNGO will set a trip price based on a fixed number of participants. If this number moves up or down, the price per person will change accordingly.

In addition DIGNGO reserves the right to accept or reject any participant, to expel any person from the tour, whenever deemed necessary for the comfort and enjoyment of other guests

RESERVATION

Digngo charges an all-inclusive per-person amount combining direct tour costs (hotels, etc.) and guiding/planning services.

Following our conversation, if you decide to give us the go ahead to design your vacation, we will ask that you to sign a copy of our terms and conditions and send us 500 USD initial deposit *per person* (50 % non-refundable) to begin planning your trip. Payments can be made by visa, mastercard, amex, on our website or you can contact us and we will give you our bank account information so that you can arrange with your bank to transfer the funds directly into our company account.

Our team will then start to design a vacation for you and within ten (10) days we will send you some basic thoughts, ideas and a draft of the vacation we can organize for you. Our team will then continue to work with you to determine the best itinerary, activities and journey for you.

Once you agree and approve what we have designed for you and in order for us to make all the bookings (book hotels, reserve restaurants, organize events...) we will advise you of the trip price and ask that you send us 30% of the total amount for the tour; at this point the initial deposit becomes fully non-refundable.

In some circumstances (such as yacht, plane charter or villa rental) you may be asked for a larger non-refundable amount. However all initial deposits will be applied to your final payment. The final payment has to be sent no later than 90 days before the start of the tour. If the balance due is not received within that time frame DIGNGO reserves the right

to consider the reservation as cancelled. In this instance our standard cancellation fee would apply.

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PRIVACY

Your privacy is important to us. However DIGNGO is required to collect personal information (such as passport details, drivers license information) in order to plan your vacation. We appreciate the sensitive nature of this information and will not share it with third parties (other than as required for hotel or car reservation as a part of your vacation) without your express written permission. By signing this agreement and or providing your initial deposit, you are consenting to DIGNGO collecting and using your personal information as required to plan your vacation and provide you with proper services.

HEALTH

By signing this agreement and / or sending us your initial deposit you certify that you do not have any physical conditions or disabilities that would create a hazard for you or other travelers and that you have received all appropriate vaccination and inoculations. DIGNGO strongly recommends that you consult with a qualified doctor and undertake a full physical exam before traveling with us.

GOLF

The client acknowledges having the necessary golf skills for playing on the programmed courses. The client plays golf on the course solely under his own responsibility towards others and equipment. DIGNGO cannot be held responsible if the golf course cannot be used because of weather conditions or a tournament organized by the golf club. DIGNGO cannot be held responsible if there is litigation between the client and the golf club in case of theft, loss or damage of equipment.

It is required that all golfers carry a current handicap certificate as an increasing number of courses require visiting players to be a member of a golf club. In some cases, certain maximum handicap restrictions apply.

EXPENSES

DINGGO is not liable for expenses such as hotels, meals or transportation that are necessary to get to and from the tour start or end unless noted otherwise.

MENUS AND ALCOHOLIC BEVERAGES

Menus include appetizer and salad, main course with wine (according to your budget), dessert and coffee.

Caviar, foie gras and truffles cannot be ordered a la carte and are at the discretion of our clients.

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RISKS LIMITATION OF LIABILITY, RELEASE AND INDEMNITY

By signing this release form and providing a deposit, I hereby acknowledge that DIGNGO tours may involve physically demanding activity and that there is the risk of serious personal injury, including permanent disability and death from accidents, illness or the actions and negligence of other persons. I understand that medical facilities and services may not be easily accessible. I further acknowledge and assume all other risks including but not limited to theft, loss of or damage to property and that some services provided such as lodging, transportation, local guides, activities are obtained from independent suppliers over whom Digngo has no control and cannot be held responsible for their actions or their failure to act. I agree to release and save harmless DIGNGO and release them from all liability for economic loss and physical or mental injury, direct or indirect, arising in connection with the tour - including, without limitation, permanent disability and death; any emotional distress; any loss of services, financial support, aid, consortium or companionship; and any damage to or loss of property – in each case even if caused in whole or in part by the conduct, including the negligence, of DIGNGO except where such loss, injury or damage is caused by reckless or fraudulent conduct on the part of DIGNGO or its employees. I acknowledge that the cost of all DIGNGO tour is based upon participants executing the agreement. Therefore, as lawful consideration for being permitted to participate on such trip(s), I hereby release and discharge forever DIGNGO from and against any and all liability arising from my participation in this tour. I agree that this release shall be legally binding upon me personally, and legally binding upon all members of my family, heirs, successors, assigns, and legal representatives. I agree to indemnify and save harmless DIGNGO in respect of any claims arising in connection with its tours.

The term “DIGNGO“ refers to DIGNGO S.A.R.L. a company incorporated in Switzerland. Any claim, litigation or dispute arising out of or relating to this agreement, this limitation of liability, release and indemnity or its interpretation, the trip, or the traveler’s relationship with DIGNGO will be resolved exclusively in the courts of Switzerland and will be governed exclusively by Swiss law.

YOUR RESPONSIBILITIES

Organizing a tailor made journey in France takes a great deal of time and energy. It involves committing ourselves to both you and our contacts around France. DIGNGO is committed to making your vacation as rewarding and fun as possible but we rely on you to provide us with the necessary personal information (age, allergies, dietary needs, interests etc...) of each and every guest on the tour, so that we can design the right vacation for you. In addition we ask that you answer our questions in a timely manner so as not to delay the planning process.

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OUR RESPONSIBILITIES

DIGNGO recognizes the faith and trust you put in us to organize your vacation. We will do our utmost to create and deliver the perfect vacation for you. Our aim is to provide you with reliable and personalized service. We will respond to your messages promptly and will keep you informed as your itinerary evolves. If at any time you have questions or concerns we ask that you let us know immediately so we can address them.

PHOTOS

I authorize DIGNGO to use any photographs or films of me for promotional and / or commercial purposes and hereby assign to DIGNGO or its representatives all right, title, and interest that I may have in or to any such media in which my name or likeness may be used

Please refrain from using any photographs or films of me for promotional and / or commercial purposes

EMERGENCY CONTACT INFORMATION

First Name _____

Last Name _____

Telephone _____

Email _____

MISCELLANEOUS

I have carefully read and fully understand the contents and legal ramifications of this agreement including but not limited to the cancellation and refund policies. I further understand that this is a legally binding and enforceable agreement and sign it of my own free will. I agree that if any portion of this agreement is found to be void or unenforceable, the remaining portions shall remain in full force and effect.

Date _____ Name _____

Signature _____

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If the traveler is under the age of 18:

Date _____

Guardian's Name _____

Guardian's signature _____