

**DINGGO**  
France travel Designer

**Escorted tour Planning Process**

Our Customized tours are divided into two sections:

**Private tours:**

These tours are for those of you who either can't come on our schedule tours dates or those that are seeking to travel exclusively with their friends or family. In order to book one of those tours it is easy you just need to:

- Select one of our existing itineraries.
- Give us the number of guests in your group.
- Give us your dates of travel.
- And you are on your way!

**Customized tours:**

These tours are for those of you that want the ultimate in customization and there are different ways to do it:

- Use one of our schedule itineraries and customize it (add an extra day of biking, hot air balloon, include kids activities etc...).
- Design an itinerary focused on a particular theme (ex: medieval architecture in Burgundy, cuisine and Michelin star restaurants, extreme adventures in Corsica etc...).
- Describe your dream tour and let us make it a reality (are you interested in renting a villa in Alsace and be there with your family for Christmas? How about a yachting tour of Corsica...remember there no rules and the limit is your imagination...).

Our customized tours are designed one at a time; just tell us what you have in mind... Give us your dates, your budget, your destination(s), your interests, the number of guests and we will create an unforgettable tour just for you.

For customized tours, Digngo charges an all-inclusive per-person amount combining direct tour Costs (hotels, activities etc) and guiding/planning services. Digngo will set the tour Price based on a fixed number of participants. If this number moves up or down, the per-person price will change accordingly.

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**The different steps to plan a customized vacation:**

First of all we would like to get to know you better. The more information we have about you and your tastes, your travel needs, desires and budget, the “easier“ it will be to create a customized itinerary for you. That is why we start by sending you our detailed questionnaire.

Then we will contact you and have an initial discussion with you to determine exactly the sort of vacation you would like to have. Are you celebrating a birthday? Are you more into outdoor activities such as horseback riding, hot air balloon or more into wandering at the market and meet with a local chef for a cooking class? Should every evening be organized or do you want some nights off on your own?

Those are answers we need before we can start to design a tour for you. Once we have gotten to know you better and understand your tastes, we guarantee your vacation will be exactly the way you want it to be.

For an additional fee our team will be glad to come and personally meet you to discuss your next vacation in more detail. Contact us at [contact@digngo.com](mailto:contact@digngo.com) for more information.

Following our conversation, if you decide to give us the go ahead to design your vacation, we will ask you to sign a copy of our terms and conditions and send us 500 Dollars initial deposit *per person* (50 % non refundable) to begin planning your tour.

Our team will then start to design a vacation for you and within ten (10) days we will send you some basic thoughts, ideas and a draft of the vacation we can organize for you. The draft includes the name of potential hotels. Our team will then continue to work with you to determine the best itinerary, activities and journey for you.

Once you agree and approve what we have designed for you and in order for us to make all the bookings (book hotels, reserve restaurants, organize events...) we will advise you of the trip price and ask that you send us 30 % of the total amount for the tour; at this point the initial deposit becomes fully non-refundable.

Full payment is due no later than 90 days before the start of the tour. If you book the tour within 90 days of the starting date of your vacation we ask that you send us the full balance for the tour.

Three weeks before the start of the tour we will send you a booklet with all your confirmation numbers including all the details about your tour.

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Whom do you want to travel with?

**Friends:**

Just tell us where and when you would like to go and we will create a dream vacation that combines great activities, excellent restaurants, beautiful hotels and legendary service. The sooner we'll be able to start behind-the-scenes planning and reserve dates, the better. Believe it or not, a year ahead isn't too early to start. Select a date, a destination and select a leader to stay in touch with us. From there, we will take care of all the details so you can relax and look forward to your vacation.

**Family:**

Do you love the idea of traveling together as a family but wonder how you can please everyone with the same vacation? Digngo organizes activities for the entire family where you are able to connect with your kids as well as events created for the younger crowd which allows you to get some time on your own. Understanding that needs and interests vary widely across the family and we do our best to find the ideal balance between activities.

Organizing a vacation takes time and we know that time tends to be valuable for most of our clients. If you are looking to hire a serious travel firm with an intimate knowledge of France and insiders connections, contact us; we would love to design your vacation.

Give us a call at 1-888-883-7948 or email us at [contact@digngo.com](mailto:contact@digngo.com) to discuss your ideal vacation. We will be glad to assist you.